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UNVEILING THE FUTURE OF EGOVERNMENT

THE GROUNDBREAKING GLASS MODEL

www.glass-h2020.eu

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GLASS

Sin**GL**e Sign-on eGovern**AN**ce paradigm
based on a distributed file exchange
network for **S**ecurity, transparency, cost
effectiveness and tru**St**

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OUR GOAL

Make public administrations & public institutions open, efficient, inclusive through borderless, digital, personalized & citizen-driven public services

HOW

Distributed infrastructure based on the InterPlanetary File System (**IPFS**)

Distributed Ledger for recording the transactions

A single sign-on Wallet as a Service (**WaaS**)

dApps Ecosystem

AI Data Schema Transformer



CONTRIBUTION

eGovernment practices to be

Cross-border by design

Open Government capabilities

Improved trust and confidence

Improved value and wellbeing

Facilitate access to markets

AMBITION

GLASS MODEL



MOTIVATION

GLASS MODEL

Vision & Principles

- Digital by Default
- Once-Only Principle
- Inclusiveness & Accessibility
- Openness & Transparency
- Cross-border by default
- Interoperable by default
- Trustworthiness & Security



INTRODUCE

THE CONSORTIUM

The consortium of Glass consists of 11 partners from 6 different countries with multi-disciplinary expertise. By working together, we strive to create a strong foundation for a more inclusive, efficient, and citizen-centric digital society.



Glass

CONSORTIUM MEMBERS

A Strong Team Working Towards
A Better Digital Tomorrow

Partners:

- uni.systems
- Edinburgh Napier University
- Fraunhofer FOKUS
- HELLENIC REPUBLIC Ministry of Digital Governance
- İSTANBUL BÜYÜKŞEHİR BELEDİYESİ
- PDM
- Police Department (Logo)
- Suite5 We Deliver Intelligence
- TAGES
- UBITECH
- UNIVERSITY OF PATRAS

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CITIZENS

ACTORS & ROLES

GLASS prioritizes Citizen-Centricity, increasing Citizen Participation in Public Policies, offering unified User Experience and allowing Data Control & Information Sharing.



GOVERNMENT

ACTORS & ROLES

GLASS automates Public Administration processes, implementing an eWallet to facilitate Authentication, Document Sharing, Information Exchange & Transaction Validation.



BUSINESS

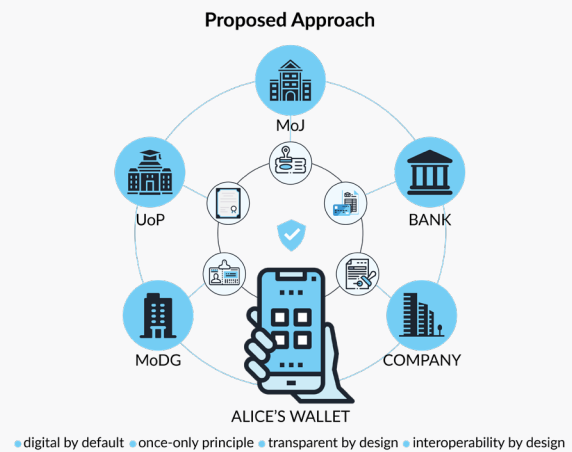
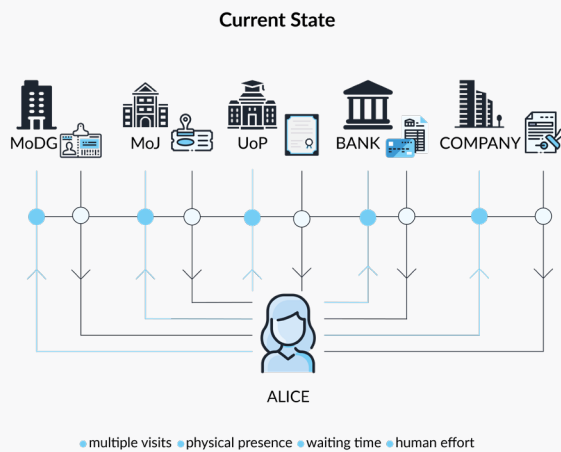
ACTORS & ROLES

GLASS empowers enterprises with Data Control, offering efficiency in managing Company Documentation, Time Savings and Certification Benefits.

CONCEPT

GLASS MODEL

GLASS caters for a 'European Common Services Web', bringing closer together citizens, businesses and European governments. The project introduces a citizen-centric e-governance model that enables beneficiaries to participate in a network for big data exchange and service delivery



ALICE EXPLAINS GLASS TECHNOLOGY

Meet Alice who provides a technical explanation of the roles and features of the GLASS eGovernance model. Subscribe now to the Glass YouTube channel and stay informed about the latest updates and insights from the innovative Glass solution.

www.youtube.com/@GlassH2020



THE TECHNOLOGY

GLASS MODEL



InterPlanetary File System (IPFS): It is the backbone file storage of the GLASS model; it provides a novel file storage and sharing internal policy, where the files, the information and the generated building blocks of the network are given a unique fingerprint.



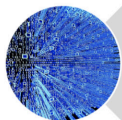
Distributed Ledger: It supports the open source, scalable and distributed nature of the network. Being built on P2P decentralized or distributed architectures, it is the most suitable mechanism to support our public infrastructure, ensuring the integrity and validity of all transactions.



Single Sign-on Wallet as a Service (WaaS): GLASS proposes a multifunctional single sign-on wallet that provides users with the ability to gather their personal documentation (such as digital ID, digital passport, validated birth certificates, validated marriage certificate, etc.).

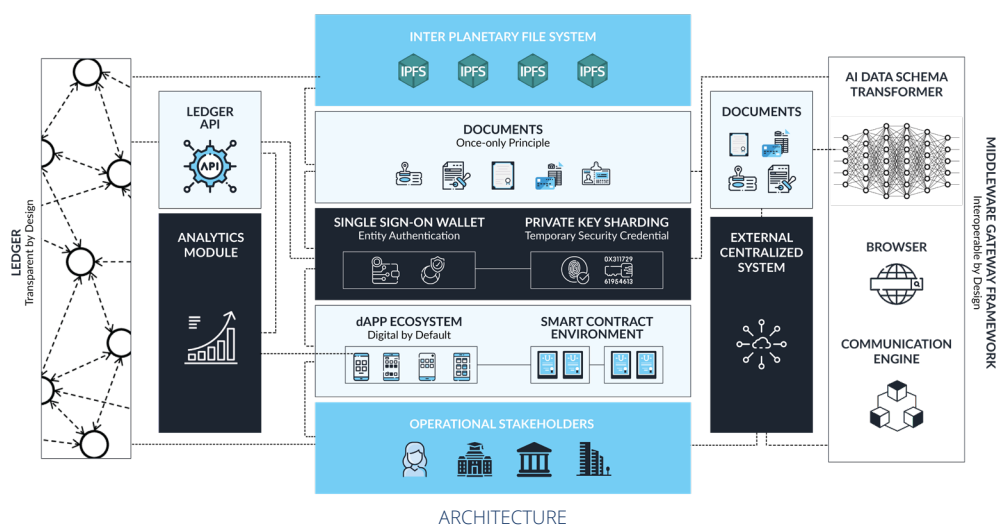


Distributed Application (dApp) Ecosystem: The ecosystem of dApps, libraries, files, reusable smart contracts, piece of software, etc. will be designed, developed and deployed by GLASS stakeholders.



AI Data Schema Transformer: There is a need for high interoperability of all involved in eGovernance model systems. Since the different types of information to be exchanged are not determined beforehand, the definitions of the semantics must change dynamically.

KEY TECHNOLOGIES



OBJECTIVES

GLASS MODEL



CROSS-BORDER MODEL

Design & construction of an inclusive, open, cross-sector and cross-border eGovernance model for sharing common public services



INCLUSIVE APPROACH

Establishment of an eGovernance approach that supports & promotes the inclusiveness & accessibility regardless of cultural, social & societal factors



DISTRIBUTED NETWORK

Development and deployment of a distributed, shared-resource public network for openness and transparency



DISSEMINATION

Wide communication & scientific dissemination of GLASS model & results

GLASS puts the individual at the heart of controlling their own relationship with government & business

GLASS introduces an advanced egovernment solution aligned fully with the EU eGovernment Action Plan 2016-2020 and the EU Digital Single Market strategy.



DAPPS

Development & establishment of a novel platform to support the creation & sustainability of an EU ecosystem of distributed applications & background services, tailored to the needs of citizens, businesses & public administrations



SECURE DATA SHARING

Delivery of middleware software & hybrid gateway components for secure data sharing & exchange processes, intercommunication functionalities for heterogeneous structured-based systems towards meeting interoperability by default service standards & minimum data generation policies



DATA GOVERNANCE

Provision of trusted, user-centric data governance & document sharing mobile services for citizens, businesses & public administrations

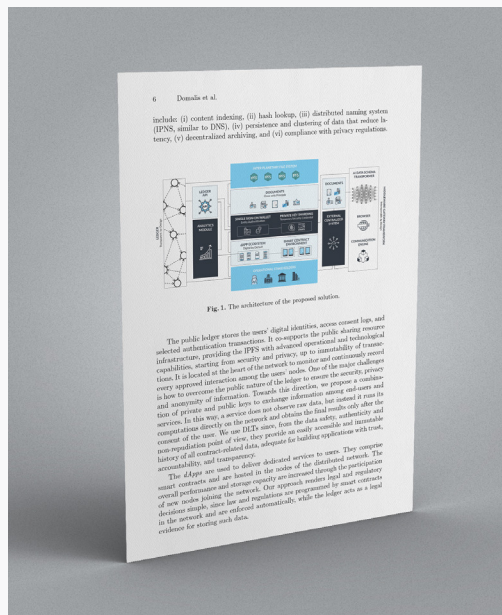


USE CASE SCENARIOS

Demonstration of the applicability & effectiveness of the eGovernance Model in real-world use case scenarios, ensuring the engagement with industry, decision makers & public bodies

SCIENTIFIC PUBLICATIONS

Explore the GLASS blog and stay updated on the latest news and scientific publications in the eGovernance sector.



A Trustable and Interoperable Decentralized Solution for Citizen-Centric and Cross-Border eGovernance: A Conceptual Approach

EGOV, 2021 / LECTURE NOTES IN COMPUTER SCIENCE

This paper introduces an AI-enhanced solution that enables beneficiaries to participate in a decentralized network for effective big data exchange and service delivery.

AUTHORS

Domalis George, Karacapilidis Nikos, Tsakalidis Dimitris, Giannaros Anastasios

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GLASS: Towards Secure and Decentralized eGovernance Services using IPFS

ESORICS, 2021 / LECTURE NOTES IN COMPUTER SCIENCE

A decentralized solution that combines the InterPlanetary File System with Distributed Ledger Technology and Smart Contracts to secure eGovernance services.

AUTHORS

Christos Chrysoulas, Amanda Thomson, Nikolaos Pitropakis, Pavlos Papadopoulos, Owen Lo, William J. Buchanan, George Domalis, Nikos Karacapilidis, Dimitris Tsakalidis, Dimitris Tsolis

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SINGLE SIGN ON WALLET AS A SERVICE

The Glass Wallet is a secure mobile application accessible through a browser, incorporating Single Sign-On features, Key Sharding algorithm for recovery, Data Sharing, Key, DID and Evidence Management. Additionally, it features a comprehensive dApps ecosystem that integrates with the eGovernance ecosystem, enforces permissions between dApps, and provides access to Native APIs.



WHY IT IS NEEDED

- ✓ A multifunctional single sign-on wallet manages users' transactions from interactions with multiple services
- ✓ Citizens may decide what information to share, with whom and when
- ✓ Enables a two-way digital interaction path, without central authorities, making citizens owners of their personal data
- ✓ Controlled by an integrated web-based interface or a mobile App, enabling participation of all relevant communities (elderly, migrants, people with disabilities or people with limited digital knowledge)
- ✓ Ability to bypass most bureaucracy for processes that should be simple by default.
- ✓ Known/Accessible only to the user



FAQS

GLASS MODEL



What is GLASS?

GLASS is a Horizon 2020 project funded by the European Union to create a new paradigm for sharing or transfer of personal information, with the citizen in control. GLASS started on January 1st 2021, and will complete its funded phase on December 31st 2023.



What we do?

GLASS introduces novel governance services facilitating free movement to citizens and businesses, producing strong social, societal, economic, technological and scientific impact and leading to an advanced eGovernment solution.



Who we are?

We are a consortium of SMEs, large enterprises, universities & public authorities from across Europe with diverse expertise in various fields such as big data analytics, blockchain, distributed systems, business development, project management & eGovernment services.



Who are the Stakeholders?

GLASS concerns a wide range of stakeholders, including citizens, businesses, public authorities, ICT developers, researchers & academia, aiming to improve the interaction between these entities in the context of eGovernance & public administration processes.



DEMONSTRATOR 1

MOVING TO ANOTHER MEMBER STATE

Create an innovative user-centric system that simplifies the bureaucratic processes for citizens, businesses and public administrations & provides easier moving pathways towards the EU Digital Single Market.



DEMONSTRATOR 2

MAKING A SHORT TERM VISIT

Simplify the bureaucratic processes for (senior) citizens with disabilities when it comes to travelling for a short or medium period of time and evaluate our solution in such a demanding scenario.



DEMONSTRATOR 3

GETTING A JOB ABROAD

Allow any citizen to carry with them on their digital wallets the required evidence of educational achievements, provided by formal education institutions accredited by their respected countries.

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GLASS SUPPORTS THE FREE MOVEMENT OF CITIZENS & BUSINESS

Free movement of EU citizens is a fundamental principle of the Article 45 of the Treaty on the Functioning of the European Union and developed by EU secondary legislation and the Case law of the Court of Justice.



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